Tuong Phan 2018 21st Ave San Francisco CA 94116

Jun 19th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a current Sonic customer. I used to be an AT&T DSL and U-Verse customer. Sonic's fiber broadband is 200x faster than the U-Verse I had at a much lower cost. In San Francisco, there are two main providers in addition to Sonic - Comcast and AT&T. Their customer service and broadband are subpar and more expensive compared to Sonic.

In addition, Sonic includes phone service with their Internet service. With AT&T, I had to pay an extra \$35 for phone service. My Internet and phone bundle with Sonic is 40% less than the bundled Internet and phone service for much slower Internet speed.

Since Sonic started providing fiber service in San Francisco, AT&T has started their own fiber service. Their service costs either \$70/month or \$110/month, higher than the \$60/month I pay for Sonic, which includes phone service.

Please do not allow the big telecom companies to hike prices to prevent competition. Competition is needed in San Francisco to provide the best service at lower prices.

Thank you for your consideration.

Tuong Phan